



# Pre-Paid Billing Program Agreement

14039 State Highway 152 • P.O. Box 70, Binger • OK 73009 • 405-656-2322 • Fax: 405-656-2289 • www.ckenergy.coop

**F**or members interested in the ultimate control of their electric account billing, CKenergy Electric Cooperative, Inc. is pleased to offer our Pre-Paid Billing Program.

This program allows you to schedule your own payments toward your electric bill. Each day, CKenergy will bill you for your prior day's usage base rate and deduct the bill amount from the credit on your account. Not only will you be able to make payments as you wish, but you also gain the knowledge of how much power you are consuming on a daily basis. Daily balances are available for review at www.ckenergy.coop or on the CKenergy app.

CKenergy's only duty is to send notice by e-mail or text message, but service will be terminated whether or not the member actually receives the message.

## TO BE ELIGIBLE FOR THE PROGRAM, THE MEMBER MUST:

- Have current and past due billing paid.
- Have all unbilled miscellaneous charges paid.
- Pay for all unbilled usage, as of the date member account is added to pre-payment program.
- Provide CKenergy with a valid e-mail address & telephone number. Member must also keep e-mail & phone number current.
- Set up their account with a minimum credit of \$40.00.

## OTHER PROGRAM INFORMATION:

- If service is disconnected for lack of pre-paid funds, the unpaid balance due and a new \$20.01 minimum pre-paid credit will be required to re-establish service.
- If service is disconnected and no payment is made before the next standard billing cycle, the account will be closed out and a \$40 minimum credit will be required to re-establish service.
- If you have an existing deposit on your account, CKenergy will immediately apply the deposit to your account. No deposit is required for accounts set up on the pre-paid billing program.
- Pre-pay members do not receive paper bills.
- Pre-pay accounts are not eligible for payment arrangements or pledges. Energy assistance payments must be received to be applied.
- Pre-pay members, once established, must remain on pre-pay for 6 months. If in 6 months, the pre-pay member wishes to return to normal billing, a standard credit check and security deposit may be required as a condition of continued service.

By signing the agreement form, you are agreeing to abide by the Tariff governing the pre-paid billing program. CKenergy Electric Cooperative will send notice either by e-mail or text message when your credit balance is at \$15.00 or less. (\*You may elect to receive notifications at a remaining balance of more than \$15.00.) *Once the fund balance on your electric account is depleted to zero, you will have terminated your service and the account will immediately be disconnected whether or not you received the notice.* The daily base rate will continue to accumulate even if the electric meter is deactivated. The member assumes all liability for and holds harmless CKenergy Electric Cooperative and its directors, officers, employees, and agents for any and all damages of every kind resulting from an automatic disconnection or reconnection of service. In addition, I also authorize that automated phone recordings and/or text messages can contact any/all phone numbers on my account.

Date: \_\_\_\_\_

Member Name: \_\_\_\_\_ CKenergy Account # \_\_\_\_\_

E-mail Address (if desired for notification) \_\_\_\_\_

Cell Phone # \_\_\_\_\_ Cell Phone Carrier: \_\_\_\_\_

Credit Balance when I would like to receive notification (Min. \$15.00) \_\_\_\_\_

Member Signature: \_\_\_\_\_